

## Product Matrix

Micro2000 provides an array of PC management and diagnostics products, as well as in-depth, self-study training / certification courses to prepare IT professionals for technology careers.

CATEGORY	PRODUCTS	KEY FEATURES	MSRP
Network Management Tools	<b>RemoteScope™ v.1</b> Software that enables the remote management of networked PCs	<ul style="list-style-type: none"> <li>▪ Remote control &amp; troubleshooting of user devices</li> <li>▪ Remote installation of new applications and updates</li> <li>▪ Centralized inventory monitoring and management</li> <li>▪ Organize Clients in convenient configurations</li> <li>▪ Customized reports</li> </ul>	\$10 - \$60 per seat
PC Hardware Diagnostics	<b>Micro-Scope™ v.11</b> A feature-rich set of testing routines for Intel™ compatible PCs	<ul style="list-style-type: none"> <li>▪ OS independent</li> <li>▪ LAN Card Testing</li> <li>▪ Unlimited memory &amp; multi-processor testing</li> <li>▪ Also available in Spanish and Italian</li> </ul>	\$499
	<b>Micro-Scope Burn-In™</b> A fully automated burn-in tool to test memory, hard drive, cache, system board and multimedia.	<ul style="list-style-type: none"> <li>▪ Runs on its own operating system.</li> <li>▪ Proven way to increase quality control.</li> <li>▪ May be run without monitor or keyboard.</li> </ul>	\$898 / 1000 boots
	<b>POST-Probe™</b> A utility that allows an IT technician to quickly diagnose and fix a dead PC	<ul style="list-style-type: none"> <li>▪ Diagnose a 'dead' PC</li> <li>▪ Universal. One card for ISA, PCI, MCA.</li> <li>▪ Comprehensive Post codes for 40 BIOS versions</li> <li>▪ Also available in Spanish and Italian</li> </ul>	\$399
	<b>USB-Scope™</b> A hardware/software tool that tests all aspects of USB connectivity	<ul style="list-style-type: none"> <li>▪ Runs on its own operating system</li> <li>▪ Hardware is an intelligent device, <b>not a loopback plug</b></li> <li>▪ Provides extensive reporting</li> </ul>	\$299
	<b>Universal Diagnostic Toolkit™</b> Combines MicroScope and PostProbe products for a complete testing solution	<ul style="list-style-type: none"> <li>▪ Runs on its own operating system</li> <li>▪ Easy to use</li> </ul>	\$898

<b>Training &amp; Certification</b>	<b>Network+ Certification Training Course</b> Prepares individuals to enter or advance in the high-demand field of network administration	<ul style="list-style-type: none"> <li>▪ 4 easy-to-understand text volumes and interactive CD</li> <li>▪ Bundled with a free copy of the RemoteScope network management program</li> <li>▪ Free technical support and 1 year access to web-based course material updates</li> </ul>	\$599
	<b>A+ Certification Training Course</b> Written for High School level and above students desiring PC technician certification	<ul style="list-style-type: none"> <li>▪ 4 easy-to-understand text volumes and interactive CD</li> <li>▪ Bundled with a free copy of the MicroScope diagnostic program</li> <li>▪ Free technical support and 1 year access to web-based course material updates</li> </ul>	\$499
	<b>PC Hardware Made Easy</b> Designed for first time computer users, this product provides a	<ul style="list-style-type: none"> <li>▪ Also available in Spanish</li> <li>▪ Complete with training videos</li> <li>▪ Learn to upgrade a computer</li> <li>▪ Learn the basics to pursue an IT career</li> <li>▪ Also available in Spanish</li> </ul>	\$89.95