

Corporate Fact Sheet

COMPANY

Founded in 1990, privately-held, and headquartered in Glendale, California, Micro2000 is the industry leader in PC hardware diagnostics for Windows® computers through its award-winning Micro-Scope™ series. With today's IT staff continually challenged with making more efficient use of their IT resources and assets, RemoteScope™ was developed to provide network administrators with remote control of their entire IT landscape. A powerful, yet easy-to-use network management tool, RemoteScope streamlines inventory management, software distribution, and technical support for small to large businesses. Serving over 40,000 customers worldwide, several of the company's critically-acclaimed products have been localized in Spanish and Italian languages, including select PC diagnostics products and IT training and certification courses.

MISSION

At Micro2000, our focus is to help solve the day-to-day challenges that IT departments face in order to keep their businesses operational as well as profitable. The company's primary goal is to put the customer first – through feature-rich, simple-to-use IT tools and knowledgeable technical support that can help IT administrators manage their jobs more effectively.

TARGET MARKETS

The company's primary targets include IT personnel in the Enterprise, Small Office and Home Office (SOHO), Government, and Education markets.

PRODUCTS

RemoteScope™ – Network management tool that centrally and efficiently manages the IT domain.

Micro-Scope™ – A feature-rich set of hardware testing routines for Intel® compatible PCs.

Micro-Scope Burn-In™ – A fully automated burn-in tool for system builders or integrators designed with the same advanced diagnostic tests as Micro-Scope.

POST-Probe™ – A utility that allows an IT technician to quickly diagnose and fix a dead PC.

USB-Scope™ - A hardware/software tool that tests all aspects of USB connectivity.

Universal Diagnostic Toolkit™ – Combines Micro-Scope and POST-Probe products for a complete testing solution.

Network+ Certification Training Course – Prepares individuals to enter or advance in the high-demand field of network administration.

A+ Certification Training Course – Written for High School level and above students desiring PC technician certification.

PC Hardware Made Easy – Designed for first-time computer users, this product provides a thorough explanation of how a PC works.

CHANNEL PARTNERS

Micro2000 currently sells its products through computer resellers, ISVs and systems integrators, and is developing strategic channel relationships with electronics retailers and distributors.

MANAGEMENT TEAM

Rob McFarlane, Chief Executive Officer and Founder

Jacqui Mendelsohn, General Manager

Rodolfo (Pet) Natividad, Chief Technology Officer

CORPORATE HQ

Micro2000

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